

**TO EQC RE LIMITATION PERIOD FOR CLAIMS FOR EARTHQUAKE DAMAGE  
TO RESIDENTIAL BUILDINGS AND CONTENTS [NOT LAND]**

[Enter the Date]

**By Email:** [Enter your Claim Handlers Name]

[Enter the email address of EQC Claims Handler]

**Dear** [claim handler name]

**Re:** [Enter the home owner name] / [Enter the home address] / [Enter the claim number]

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1. I write in respect of my insurance claims in respect of the above home (excluding my claims for damage to the land).
  2. The home was damaged in the Canterbury Earthquakes which commenced on 4 September 2010.

*(Below you have been provided with three scenarios to choose from. Select the scenario that best fits your situation and delete the others. Make sure you delete the numbered items that relate to each scenario too – and delete this text, then sign and email to EQC).*

***Repair through CHRP with no further work after practical completion***

3. I understand that EQC considers that it has settled my claims by repair under the CHRP. Could you please let me know the date that EQC considers was the date of practical completion of the repair.
4. This is very important to me as it is the date that EQC will use for the start of the limitation period. Therefore, please confirm the date to me as soon as possible.

***Repair through CHRP with further work after practical completion (i.e EQC's contactors had to come back to fix stuff)***

5. I understand that EQC considers that it has settled my claims by repair under the CHRP. I am aware that EQR's contractors had to return to do more work after practical completion.
6. Could you please let me know the date that EQC considers was the last date that EQC completed the further work.
7. This is very important to me as it is the date that EQC will use for the start of the limitation period. Therefore, please confirm the date to me as soon as possible.

***EQC settled by payment***

8. I understand that EQC considers that it has settled my claims by payment.
9. Could you please let me know the date that EQC considers is the last date that EQC made a payment of our claims.
10. This is very important to me as it is the date that EQC will use for the start of the limitation period. Therefore, please confirm the date to me as soon as possible.

***Yours sincerely***

***[Enter Your Name]***